

DONN**EL**LY COLLEGE **(Experiential Learning) – Job Description 2022-2023**

Department: Academics Affairs Position Title: Dragon’s Den Attendant

Location: Dragon’s Den Coffee Shop Supervisor: Teressa Hill

Job description:

* Greeting customers in a friendly manner
* Preparing and serving beverages, ranging from simple to elaborate ones
* Preparing and serving food items such as soups, sandwiches, and pastries
* Answering customers’ questions about menu choices
* Promoting and recommending menu options to customers
* Taking payment from customers
* Maintaining inventory and equipment by cleaning, troubleshooting, and scheduling repairs
* Keeping the work environment sanitary and organized
* Listen well and communicate in a professional and friendly manner
* Focus on customer satisfaction
* Practice basic safety procedures with respect to equipment and handling hot beverages
* Be efficient and organized
* Build good relationships with customers

**Outcomes of Position:** (check all that apply)

\_\_\_X\_\_ The student develops transferrable competencies and the ability to articulate them, to help them transition to professional life.

\_\_\_X\_\_ The student’s experience has a real-world context or an applied setting. The experience includes potential for failure with manageable consequences.

\_\_\_X\_\_ The student completes assignments which are evaluated with feedback from the Supervisor.

\_\_\_X\_\_ The experience includes cycles of intention and reflection, as well as experimentation with what is learned.

\_\_\_X\_\_ The student seeks skill improvement through discipline or industry-specific application.

\_\_\_X\_\_ The student analyzes key features of their learning environment and evaluates their process as learners.